



CASE STUDY:  
**MERCURY INSURANCE GROUP**

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*A case study outlining a client's success with Flexi*

## BACKGROUND

For over 50 years, millions of auto and homeowners have relied upon Mercury Insurance to protect their most important assets. When it comes to protecting some of Mercury's most important financial assets, the company has relied upon Flexi Software for nearly a decade.

Mercury Insurance Group represents 20 insurance and non-insurance companies, which creates a complex accounting environment. The company's financial leaders needed an accounting system that would be flexible enough to not only meet their complex needs (which included 25 character GL strings), but also adapt to inevitable changes in the future that would result from M&A activity, regulatory changes and growth into new territories and lines of business.

One of the most outstanding and valuable features has been the flexibility of the Chart of Accounts setup, and Mercury's ability to streamline consolidation and reporting between its 20 companies. Mercury's need for a 25-character GL string – a requirement that far exceeds most accounting software providers – was easily handled by Flexi.

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-Greg Voorhies, Director of Accounting  
Mercury Insurance

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## FLEXI SOLUTIONS

Flexi's accounting software has worked well for us," said Greg Voorhies, Mercury's Director of Accounting. "We utilize a lot of their capabilities (General Ledger (GL), Accounts Payable, Fixed Asset Management and Reporting) and I've received positive feedback from our various teams."

"We can query on any of these to pull reports as needed," Voorhies continued. "The ability to easily generate real-time, detailed reports has been extremely valuable to our team, and helps us meet our goals for accurate and timely reporting."



*SIMPLIFYING ACCOUNTING  
PROCESSES...ALL OF THEM*

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-Alan Canivel, Financial Reporting Supervisor  
Mercury Insurance Group

## **ABOUT FLEXI**

Flexi Software provides a full suite of accounting software solutions designed to streamline even the most complex accounting processes. With Flexi, enterprise customers significantly increase the overall efficiency of accounting processes. Flexi Software's parent company,

For over 25 years, Flexi has been delivering innovative technology that serves to simplify accounting processes. See how Flexi Software can streamline your accounting workflow processes at [www.flexi.com](http://www.flexi.com).

Flexi's single, open platform is another area that Mercury has found to be advantageous. "We can easily track thousands of fixed asset items – from purchase all the way back to the ledger," said Alan Canivel, Mercury's Financial Reporting Supervisor. "The integration between all of the systems that these transactions touch is really seamless and saves us a lot of time."

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Of course, enterprise systems rarely go without a hitch, which makes the support function critical. While other enterprise accounting providers may rely on a call center or spread their support teams too thin to deliver acceptable service, Flexi teams are always standing by and ready to help.

Michelle Oerlemans has been supervising Mercury's AP department for four years and speaks candidly about her company's evolution with Flexi. "We have grown and Flexi has evolved with us. Initially we were only paying vendors by check, but we've since added ACH and credit card payments. Flexi has done a good job of keeping up with our changing needs. Naturally, change also brings about some unexpected challenges but with Flexi, our team knows who to contact and their support is always standing by ready to help."

Alan Canivel agrees. "Flexi's support has been great. They help me resolve any issues right away and are really great people to work with."

**Put Flexi to work for your company:**

[www.Flexi.com](http://www.Flexi.com)  
800.353.9492